



## All Ground Warranty

All Ground is warranted by Sanremo Coffee Machines Australia\* against faults in manufacture when used in normal domestic use for a period of one (1) year. In non-domestic use, the warranty period is limited to six (6) months. Sanremo Coffee Machines Australia undertakes to repair or replace your All Ground at no charge if it is found, during the warranty period, to be defective due to a manufacturing fault.

Before installing your All Ground, and to ensure the safe and correct operation of your All Ground, please review the Installation, Use and Maintenance Manual which accompanies your All Ground, or which may be accessed at this [link](#).

This warranty excludes normal wear and tear (including parts such as burrs), and damage caused by shipping accident, incorrect installation or operation, misuse, neglect, or work carried out by anyone other than an authorised Sanremo Coffee Machines Australia service provider.

The benefits available to you under this warranty are in addition to other rights and remedies available to you under laws which relate to the All Ground. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Should you experience any difficulties with your All Ground during the warranty period, firstly please refer to the Installation, Use and Maintenance Manual for guidance, if this does not resolve the difficulty, contact the Sanremo Coffee Machines Australia reseller from whom you purchased your All Ground for advice.

Please keep your receipt as this will authenticate your warranty.

### To Claim Your Warranty

1. Please contact the Sanremo Coffee Machines Australia reseller from whom you purchased your All Ground and explain the nature of the problem.
2. Provide the Sanremo Coffee Machines Australia reseller with your warranty details and proof of purchase.
3. If the claim is within the warranty period and within the terms of the warranty, you should arrange for service and repairs, or a replacement product, to be provided by the Sanremo Coffee Machines Australia reseller. Please note that this warranty does not cover freight, or any other costs incurred in making a claim.

\* Sanremo Coffee Machines Australia is a trading and registered business name of Premier Products Australia Pty Ltd as trustee for The M & N Calabrisello Family Trust ABN 40 988 112 428, which is an importer and a distributor in Australia of the All Ground.

\* SANREMO is a trademark of Sanremo Coffee Machines SRL

All Ground Warranty Australia 9Aug2021

Head Office  
Unit 25, 38-46 South St  
Rydalmere NSW 2116

PO Box 1438  
Lane Cove NSW 1595  
Telephone: +61 2 9898 2200

Premier Products Australia Pty Ltd  
as trustee for The M & N Calabrisello  
Family Trust  
trading as Sanremo Coffee Machines  
Australia  
trading as Premier Tazze  
A.B.N. 40 988 112 428

[www.premiertazze.com](http://www.premiertazze.com)  
[orders@premierproducts.com.au](mailto:orders@premierproducts.com.au)

[service@sanremomachines.com.au](mailto:service@sanremomachines.com.au)

[www.sanremomachines.com.au](http://www.sanremomachines.com.au)  
[info@sanremomachines.com.au](mailto:info@sanremomachines.com.au)