



CUBE™ Warranty

CUBE™ is warranted by Sanremo Coffee Machines Australia* against faults in manufacture when used in normal domestic use for a period of one (1) year. In non-domestic use, the warranty period is limited to six (6) months. Sanremo Coffee Machines Australia undertakes to repair or replace your CUBE™ at no charge if it is found, during the warranty period, to be defective due to a manufacturing fault.

Before installing your CUBE™, and to ensure the safe and correct operation of your CUBE™, to maintain performance and a high quality of beverages dispensed, please review the Instruction Booklet which accompanies your CUBE™, or which may be accessed at this [link](#). Please note the specifications, set out in the Instruction Booklet, regarding the quality of the water to be used in your CUBE™. You may need to filter the water supplying your CUBE™ to meet these specifications.

This warranty excludes normal wear and tear (including of parts such as seals, filters, shower screens and steam wands), and damage caused by shipping accident, incorrect installation, or operation (including failing to meet water quality specifications), misuse, neglect, or work carried out by anyone other than an authorised Sanremo Coffee Machines Australia service provider.

The benefits available to you under this warranty are in addition to other rights and remedies available to you under laws which relate to the CUBE™. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Should you experience any difficulties with your CUBE™ during the warranty period, firstly please refer to the Instruction Booklet for guidance, if this does not resolve the difficulty, contact the Sanremo Coffee Machines Australia reseller from whom you purchased your CUBE™ for advice.

Please keep your receipt as this will authenticate your warranty.

To Claim Your Warranty

1. Please contact the Sanremo Coffee Machines Australia reseller from whom you purchased your CUBE™ and explain the nature of the problem.
2. Provide the Sanremo Coffee Machines Australia reseller with your warranty details and proof of purchase.
3. If the claim is within the warranty period and within the terms of the warranty, you should arrange for service and repairs, or a replacement product, to be provided by the Sanremo Coffee Machines Australia reseller. Please note that this warranty does not cover freight, or any other costs incurred in making a claim.

* Sanremo Coffee Machines Australia is a trading and registered business name of Premier Products Australia Pty Ltd as trustee for The M & N Calabrisello Family Trust ABN 40 988 112 428, which is the importer and exclusive distributor in Australia of the CUBE™

* SANREMO and CUBE are trademarks of Sanremo Coffee Machines SRL

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